

PROTECTION OF YOUR PERSONAL DATA at ECKELT GLAS GmbH

SAINT-GOBAIN GLASSOLUTIONS ECKELT GLAS GmbH takes the protection of your personal data very seriously and we see to it that you feel secure when visiting our website www.eckelt.at.

In an attempt to be totally transparent, we wish to inform you on the data we collect, how that data is used and your options to refuse the processing of said data. We would also like to inform you about the measures put in place to guarantee maximum security.

Why do we collect your personal data?

Your personal data collected as a customer is used within the framework of our contractual and commercial relationship. It allows us to fulfil our legal obligations. For this reason, we inform you that your data is subjected to computer processing for the following purposes:

- entering into, managing and enforcing contracts,
- enforcing the legal, regulatory and administrative provisions in force,
- operations relating to the commercial management of customers and commercial prospecting.

Your data is required to conclude, manage and enforce the contract and comply with legal obligations. Your data will only be used for the purposes mentioned above in a relevant and proportionate manner. They relate to your identification and the processing of your requests.

For our commercial relationship, with your express consent, they may also be used for the purpose of prospecting for products and services distributed by ECKELT GLAS GmbH and its partners. We may use advertisers and advertising networks.

Your data subjected to processing pertains to:

- requests related to the commercial relationship
- the monitoring of the commercial relationship
- localization and connection
- the selection of people to carry out loyalty, prospecting and promotional campaigns, as well as data relating to the contributions of individuals.

Collecting your data allows us to get to know you better and to improve our services by offering you products or services best suited to your needs. Lastly, we may ask you to fill in satisfaction surveys.

Who are the recipients of your personal data?

Within the strict framework of the stated purposes, the recipients of your data are the services of Saint-Gobain Group companies. They may also be processed by our partners, subcontractors, service providers and persons interested in the contract.

These recipients may be located outside the European Union. They will be informed of the updated list of these countries as well as the references to the appropriate warranties on request at the address indicated below.

In the event of transfer of your personal data outside the European Union, ECKELT GLAS GmbH implements appropriate safeguards to ensure the protection of personal data. If you wish to obtain information on these safeguards, please send your request to the address indicated below.

Training and awareness of employees

All employees and contributors within ECKELT GLAS in Austria are educated the principles of the EU General Data Protection Regulation, an essential obligation, within the framework of their activity. The training provided to our employees is adapted to their activity and their responsibilities. Our employees are made aware of the need to comply with our internal charter on the protection of personal data.

What is the retention period of your personal data?

The retention period of your personal data corresponds to the implementation period of the purposes stated above, increased by the limitation period.

In the absence of a contract or as part of commercial prospecting, data may be kept for a period of 3 years from the date of the last contact. You may request all the retention periods of the data processed at the address indicated below.

Why do we use cookies?

A cookie is a simple text file that is stored temporarily or permanently on your computer or mobile device but also in some cases in your browser. A cookie is useful, even essential for browsing the Internet because it allows website editors:

- to improve the performance of their site
- to offer internet users a better browsing experience.

If you would like to know more about cookies, how they work and how to use them, visit the CNIL website or the pages below.

Who is in charge of processing at ECKELT?

ECKELT company having its registered office at Steyr in Upper Austria, registered in the Austrian Trade and Companies Register under number FN 118661 b, represented by its legal representative Winfried Semling.

What rights do you have to protect your personal data?

- **Right to object:** if your personal data is no longer required or no longer required in our contractual relationship, you may request that they no longer be processed. To exercise this right, please send your request to the address below.

You also have the following rights:

- **Right of access and rectification:** at any time, you may request to access and rectify your personal data.
- **Right of erasure:** when the retention period of your personal data has elapsed, you may request its erasure.
- **Right to restriction of processing:** when the data is no longer required or is no longer required in our contractual relationship, you may request the limitation of its use.
- **Right to data portability:** at any time, you may request a copy of the data we have collected for the performance of your contract or with your consent. You can ask us to disclose said data with the person of your choice.
- **Right to withdraw your consent:** for any processing requiring your explicit consent, you have the right to withdraw it at any time, particularly for commercial prospecting.
- **The possibility to organize the fate of your personal data after your death:** you may give instructions regarding the retention, erasure and disclosure of your data after your death. To do so, you must designate a person to carry out your instructions. After your death, they will take note of your instructions and request their implementation.

Who can you contact in the event of a dispute regarding the processing of your personal data?

You can file a complaint at the address below.

Your contacts

To exercise your rights or contact the person in charge of personal data for any additional information or complaint, simply send us an email at glassolutions.steyr@saint-gobain.com or write to us at the following address Resthofstraße 18, 4400 Steyr.

Use of cookies

What are cookies?

Cookies are an essential tool. A cookie is a simple text file that is stored temporarily or permanently on your computer or mobile device (but also in some cases in your browser) by the server of the site you are visiting. It is sent back to the website to enable it to recognize you on subsequent visits.

Internet users are not very familiar with cookies, but they are useful, even essential for browsing the Internet because it allows website editors:

- to improve the performance of their site
- to offer internet users a better browsing experience.

It is used to track the page view history of the site visited, on all existing media: mobile phones, tablets or computers.

By getting to know the behaviour of Internet users on its websites, www.eckelt.at will be able to:

- establish reliable traffic statistics
- better understand their needs
- secure its procedures
- memorize the information filled in during subscription
- allow you to log into your personal space.

What types of cookies do we use?

Like most websites, www.eckelt.at uses cookies. By continuing to browse our website, you consented to the use of all of the following 4 types of cookies:

- **Functional cookies**

Without them, you would simply not be able to browse on www.eckelt.at and use its various features. In particular, they allow you to access your personal space and consult any data stored there: saved quotes, current contract(s) and documentation.

They also allow us to store some of the information you provide us, for example when requesting a quote.

They allow you to archive your browsing preferences on www.eckelt.at and to store the various parameters you selected during your last visit, such as the site version consulted (mobile, tablet or computer).

- **Performance and Audience measurement cookies**

These cookies are used to anonymously collect certain information when you visit eckelt.at, such as how you reached the site or which pages you visit most often.

The purpose of these cookies is to measure the number of visitors to our pages and to allow us to analyse and better understand the behaviour of Internet users on the site in order to improve its services, content and operation.

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- **Advertising cookies**

The purpose of these cookies is to better target our internet advertising campaigns. They allow us, directly or via our partners, to display personalized advertising banners based on your browsing experience on our site.

Example: let's imagine that you entered a search about car insurance in a search engine and that you browsed the corresponding product sheet on our site. In this case, during future visits to our partners' sites, it may be possible that you see a banner presenting our car insurance.

Thus, based on the pages visited by our Internet users, we can customize our banners to offer them the most appropriate and relevant content and offers.

Cookies do not track users' IP addresses.

For further information, please visit the following page containing Saint-Gobain Group's personal data Privacy Policy: www.saint-gobain.com/en/privacy-policy